

**General information**

Name:

Ordernumber:

Order date:

Reason return:

- 1 - Wrong item
- 2 - Too small
- 3 - Too big
- 4 - Wrong color
- 5 - Damaged
- 6 - Other

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Important information

You have the right to return products within 14 days after receiving your order.

Please take care while trying on items, as all items must be unworn, unwashed and unused and repacked in its original packaging.

Shipping costs are for one's own account.

Luna-Sol will release the money back into your account within 14 days of receiving your return. To make sure your return is processed correctly follow these steps:

1. Complete the return form. Without this form your order cannot be processed.
2. Place the item(s) and the completed return form in the original shipping package.
3. Close the package securely.
4. Send the package to:

Luna-Sol
Zocherstraat 16-1
1054 LX Amsterdam
The Netherlands
Or drop by and deliver it yourself.

www.luna-sol.nl